

Future Soft Skills in the AI Era

Human Skills for the AI-Driven Workplace

“The Skills AI Cannot Replace”

Course Overview

In the age of Artificial Intelligence and rapid digital transformation, success in the workplace is no longer defined by technical skills alone. Organizations now value professionals who combine digital awareness with strong human capabilities such as communication, critical thinking, creativity, adaptability, and emotional intelligence.

The **Future Soft Skills in the AI Era Program** is designed to prepare participants for the future of work by developing the most in-demand human-centered skills required in modern digital environments.

This practical and forward-looking program helps participants understand how to work effectively alongside AI technologies while strengthening the interpersonal, cognitive, and leadership skills that remain uniquely valuable in the AI era.

Course Objectives:

By the end of this program, participants will be able to:

- ◆ Communicate effectively in digital and virtual work environments
- ◆ Collaborate efficiently within remote and hybrid teams
- ◆ Understand the importance of human skills in the AI era

- ◆ Apply critical thinking when working with AI-generated information
- ◆ Enhance creativity and innovation in problem-solving
- ◆ Adapt quickly to technological and organizational changes
- ◆ Demonstrate emotional intelligence in digital workplaces
- ◆ Build agility and resilience in fast-changing environments
- ◆ Use AI tools responsibly to improve productivity and communication

Course Content:

Digital Communication Skills

- ◆ Master effective and professional communication in digital and virtual workplace environments
- ◆ Apply clear, concise messaging across email, chat, and online platforms while avoiding misunderstandings
- ◆ Build a strong professional online presence and follow modern digital communication etiquette

Virtual Collaboration Skills

- ◆ Work effectively in remote and hybrid teams while building trust and accountability
- ◆ Use digital tools and techniques to enhance teamwork, meetings, and cross-functional collaboration
- ◆ Maintain engagement, coordination, and productivity in virtual work environments

Human Skills in the AI Era

- ◆ Understand the future of work and the evolving role of human skills alongside AI
- ◆ Apply empathy, ethics, and human judgment in workplace decision-making
- ◆ Build long-term career resilience through human-centered thinking and adaptability

Critical Thinking in the Age of AI

- ◆ Evaluate AI-generated information critically and identify bias or misinformation
- ◆ Strengthen logical reasoning and evidence-based decision-making
- ◆ Apply structured thinking to solve complex problems in data-driven environments

Creativity & Innovation

- ◆ Develop creative thinking as a key competitive advantage in the workplace
- ◆ Apply innovation techniques and structured brainstorming methods
- ◆ Combine human creativity with AI tools to generate effective solutions

Digital Adaptability & Change Agility

- ◆ Adapt effectively to digital transformation and rapid workplace changes
- ◆ Build resilience, flexibility, and continuous learning mindset
- ◆ Develop confidence in managing uncertainty and evolving work environments

Human-Centered Leadership

- ◆ Lead teams effectively with empathy, trust, and people-focused leadership
- ◆ Support and guide teams through change in digital and hybrid environments
- ◆ Strengthen influence, communication, and ethical leadership practices

Emotional Intelligence in Digital Workplaces

- ◆ Strengthen self-awareness, emotional control, and stress management skills
- ◆ Improve empathy and communication in virtual and hybrid work environments
- ◆ Build strong professional relationships through emotional intelligence and collaboration

Who should attend

- ◆ Fresh graduates
- ◆ Employees in digital workplaces
- ◆ HR professionals
- ◆ Team leaders and supervisors
- ◆ Managers handling hybrid teams
- ◆ Professionals adapting to AI-driven work environments

Language

English material/Arabic delivery

Duration

21 Training Hours / delivered over 4 days